

## ORCSD Care Policy

### ORCSD Care

The ORCSD Care program covers school issued laptops, iPads, chargers, and cases against loss, theft, or accidental damage from day of distribution through the last day of school. If the device is not covered by ORCSD Care, you will be liable for full replacement or repair cost.

All ORCSD Care covered student devices and peripherals must be turned in for summer routine, inspection, maintenance, and repair prior to the last day of school. Devices and peripherals not returned by the last day of school will incur a late fee of \$20.00. All ORCSD Care covered devices must be returned in their original condition, apart from normal wear and tear.

Students participating in ESY will be reissued a device prior to the start of ESY and offered the opportunity for early enrollment in the coming year's ORCSD Care program.

#### **How does ORCSD Care work?**

Families may join ORCSD Care for \$20 per student at the time of registration for each school year. Families may choose to join later in the school year upon inspection of the device by building IT personnel. Coverage does not begin until you agree to the program and payment is received.

This policy will be voided if any third-party software, parts, or repairs have been installed or completed.

\*Please note this cost will be adjusted for those who qualify for free/reduced lunch. The fee will be \$0 for those on free or reduced lunch program.

\*\*This cost is nonrefundable and does not transfer year to year.

#### **Included in Coverage:**

- (a) Cost of **parts and labor** to repair device
- (b) Replacement of lost/damaged cord or case
- (c) Cost to replace device if lost or damaged
- (d) Stolen – police report is required

#### **Breakdown of Costs with Labor Without ORCSD Care:**

<b>iPad Parts</b>	<b>Examples but not limited to</b>	<b>Cost</b>
Screen	Cracked screen, dropped, too much pressure	\$ 100.00
Audio Port	Roughly connecting or disconnecting headphones	\$ 75.00
Lightning/USB-C Cable	Lost, or eaten by pet	\$ 10.00
AC Adapter	Lost	\$ 12.00
Case	Lost, damaged beyond use	\$ 30.00
Full Replacement	Major liquid spill, damaged to the point of or beyond replacement cost, lost	\$ 300.00

<b>Laptop Part</b>	<b>Examples but not limited to</b>	<b>Cost</b>
Screen Including Bezel	Cracked screen, dropped, too much pressure	\$ 250.00
Chassis	Damage from dropping or crushing (includes palm rest assembly, trackpad, and hinges)	\$ 125.00
Bottom Case	Damage from dropping or crushing	\$ 75.00
Keyboard	Key removal, minor liquid spill	\$ 50.00
Audio and/or Power Port	Roughly connecting or disconnecting power or headphones	\$ 25.00
AC Adapter	Lost, stolen, or eaten by pet	\$ 40.00
Carrying Case	Lost, stolen, damaged beyond use	\$ 25.00
Full Replacement	Major liquid spill, damaged motherboard (including USB ports), lost, damaged to the point of or beyond replacement cost	\$ 450.00

\* ORCSD Care Fee and the cost of repair/replacement for those devices not enrolled will be evaluated on a yearly basis and may be adjusted depending on market costs.

**Not Included in Coverage:**

- (a) cosmetic damage not affecting the functionality of the Covered Equipment.
- (b) damage caused by reckless, abusive, willful or intentional conduct, or any use of the Covered Equipment in a manner not normal.
- (c) damage to Covered Equipment (regardless of the cause) if the Covered Equipment has been opened, serviced, modified, or altered by anyone other than ORCSD .
- (d) damage to Covered Equipment with a serial number that has been altered, defaced, or removed.

**Reinvestment in ORCSD Care:** If a covered item is accidentally damaged, lost, or stolen a replacement will be issued. Upon receiving the new item, \$20 is due within two business days to reinvest in the ORCSD Care program. An email will be sent to the primary contacts listed in PowerSchool. After the 2-business day grace period, all equipment will need to be inspected prior to reinvestment.

**ORCSD Policy References:**

[ORCSD Policy JFCB](#)

[ORCSD Policy ECAC](#)

[ORCSD Policy EDC](#)

[ORCSD Policy JICL](#)

[ORCSD Policy JICL-R](#)

[ORCSD Policy KFA](#)